

RETURN FORM

UCLA Store/Bruin Team Shop

Return Instructions:

1. Fill out all requested information on Return Form
2. Indicate if item was a gift or purchased with a gift card.
3. Mail goods via **insured, signature required** method to:
UCLASore.com Returns
308 Westwood Plaza,
Los Angeles, CA 90095

Satisfaction Guaranteed:

If you are not completely satisfied, please return item(s) within 30 days of shipment.

Returned items must be in unused, resalable, originally packaged condition, with tags attached. Please allow 2-6 weeks after the UCLA Mail Order Department has received your package for the return to be processed. Shipping fees are non-refundable.

Refunds will be applied to credit card billed on order or applied to a UCLA Store gift card, which will be emailed to address provided.

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ E-mail: _____

Sales Order No. _____

Reason Codes:

- A: Too Big
- B: Too Small
- C: Not as Expected
- D: Wrong Item
- E: Damaged*
- F: Other (include comment)

**If your item was received damaged or defective please email: bearwear@asucla.ucla.edu and include any pictures showing area affected.*

Office Use Only

CSR:

Date Rec.

RMA:

Date Refunded

Refund by

For items purchased in store, please include a copy of the original receipt. If unavailable email bwfloor@asucla.ucla.edu for assistance.

ITEMS RETURNED

Check if item was a gift or gift card used to purchase:

Reason Code	Item Name	Item #	Color	Size	Qty.	Unit Price Paid

Comments:

UCLA Store is not responsible for items you send back that get lost in transit. For your protection, insure and request signed proof of delivery on all returns.

Discounts used on original order can only be applied to new orders if promotion is still active at time of new purchase.

Items that do not comply with return policy will be returns to sender, donated, or destroyed if return address is invalid.

Questions? Contact us Monday – Friday 9 am – 5 pm PST. 1(800)UCLA-RAH/ 1-800-825-2724, or via email at: [Bearwear@asucla.ucla.edu](mailto: Bearwear@asucla.ucla.edu)